

Title of Course: SESSION TEN: Voluntary Enhancement Plan Options for Both Clinical and Behavior Issues – That Actually Work!

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Disclosure Information: *No relationships with industry relevant to the content of this educational activity have been disclosed.*

Target Audience: This course was designed for hospital administrators, physicians and clinicians who need to be better informed about how to manage and possibly improve their overall performance.

Objectives:

Upon completion of this activity, participants will be able to:

- **Identify and utilize the most effective Voluntary Enhancement Plans available for successfully addressing clinical concerns.**
- **Identify and utilize the most effective Voluntary Enhancement Plans available for successfully addressing behavior concerns.**
- **Utilize carefully drafted checklists, template letters, and forms when implementing a VEP with a colleague.**

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All presenters disclosure of relevant financial relationships with any entity producing, marketing, re-selling, or distributing health care goods or services, used on, or consumed by, patients is listed above. No other planners, members of the planning committee, speakers, presenters, authors, content reviewers and/or anyone else in a position to control the content of this education activity have relevant financial relationships to disclose.

Joint Provider Accreditation Statement:

In support of improving patient care, the University of Pittsburgh is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

The University of Pittsburgh School of Medicine is accredited by the ACCME to provide continuing medical education for physicians. The University of Pittsburgh School of Medicine designates this enduring material activity for a maximum of 1.0 *AMA PRA Category 1 Credits*[™]. Each physician should only claim credit commensurate with the extent of their participation in the activity.

Other health care professionals will receive a certificate of attendance confirming the number of contact hours commensurate with the extent of participation in this activity.