

Title of Course: SESSION FOUR: Reviewing Cases Is an Acquired Skill – Empower Reviewers with Training and an Effective Case Review Form

Course Director: Paul A. Verardi, JD. Partner, Harty, Springer & Mattern, PC

Disclosure Information: *No relationships with industry relevant to the content of this educational activity have been disclosed.*

Target Audience: This course was designed for hospital administrators, physicians and clinicians who need to be better informed about how to manage and possibly improve their overall performance.

Objectives:

Upon completion of this activity, participants will be able to:

- **Identify the several different options for obtaining specialty expertise in the review of a clinical concern and select the option that best fits a particular Medical Staff's culture.**
- **Describe the various legal protections that are available for Clinical Specialty Reviewers and incorporate language in Medical Staff Bylaws and application forms that strengthens those protections.**
- **Utilize a carefully drafted Case Review Form to promote the appropriate assessment of clinical issues and concerns, the identification of educational lessons learned, and the identification of system issues that also impact patient outcomes.**

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Joint Provider Accreditation Statement:

In support of improving patient care, the University of Pittsburgh is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

The University of Pittsburgh School of Medicine is accredited by the ACCME to provide continuing medical education for physicians. The University of Pittsburgh School of Medicine designates this enduring material activity for a maximum of 1.0 *AMA PRA Category 1 Credits™*. Each physician should only claim credit commensurate with the extent of their participation in the activity.

Other health care professionals will receive a certificate of attendance confirming the number of contact hours commensurate with the extent of participation in this activity.