

**DAY 1****6:30 – 8:00 AM****• CHECK-IN & CONTINENTAL BREAKFAST****8:00 AM – NOON — SESSION**

- Top 10 Reasons Why “Peer Review” Generally Doesn’t Work – Self-Assess and Compare to Your Current Processes
- Defining the Broad Scope of Peer Review:
  - Clinical Quality
  - Professional Conduct
  - Health and Aging
  - Utilization Management
- Best Practices for Addressing Clinical Issues, Including These Components:
  - PPE Specialists
  - Leadership Council
  - Clinical Specialty Reviewers
  - Multi-Specialty PPEC
- Effectively Obtaining Practitioner Input – and What to Do if a Practitioner Won’t Cooperate!
- Role of the MEC and Board in a Modern PPE Process – PPE Aggregate Reports
- Scalable Options: One Size of PPE Doesn’t Fit All
- Managing “Conflicts of Interest” in a Modern, Effective Manner – the Traditional Approach Does Not Work!

**9:55 – 10:10 AM — BREAK****NOON — DAY 1 ADJOURNS****5:30 – 6:30 PM**

- Informal Reception for Registrants & Guests

**DAY 2****7:00 – 8:00 AM — CONTINENTAL BREAKFAST****8:00 AM – NOON — SESSION**

- Incorporating Collegial Efforts and the “Progressive Steps Continuum” into Your Processes Are the Keys to Success!
- An Effective, Successful “Collegial Intervention” Requires Four Steps – You Don’t Learn This in Medical School!
- Collegial Intervention Demonstration and Practice Session (Case Studies)
  - Should Collegial Interventions Be Documented? How?
  - Practitioner Access to Their Confidential Files
  - Agreements Not to Retaliate

- Performance Improvement Plan (PIP) Options for Clinical Quality Issues
- Time to Practice – You Are the World’s Largest PPEC! (Case Studies)
- No Bigger Sea Change Than Here: Does Any Doubt Remain About the Physician Behavior-Patient Safety Connection?
- Core Components of an Effective Professionalism Policy and the PIP Options That Actually Work to Address Behavior Concerns
- Recommended Processes for OPPE and FPPE to Confirm Competence and Professionalism

**9:40 – 9:55 AM — BREAK****NOON — DAY 2 ADJOURNS****DAY 3****7:00 – 8:00 AM — CONTINENTAL BREAKFAST****8:00 AM – NOON — SESSION**

- How to Go Back Home and Implement the New Processes – Lessons Learned from Many Trenches!
- The “Employment” Conundrum: Tips and Options for Addressing Clinical and Conduct Concerns When the Practitioner Is Employed
- Yes, Utilization Management and Medical Necessity Issues Are Core Components of Modern PPE Too!
- Health Issues, Aging Practitioners, and a Modern Practitioner Health Policy
- Step-by-Step MEC Investigation Process...When You Need to Do One (Case Study)
- Responding to Reference Inquiries from Other Hospitals
- What’s Reportable to the NPDB? Does the Revised Guidebook Change Anything?
- The Law Is on Your Side! But Take the Several Necessary Steps to Ensure Protection!
- Top Tips for Confidentiality, Including the Challenges Faced in a Modern Electronic World

**9:50 – 10:05 AM — BREAK****NOON — SEMINAR ADJOURNS**

**Please Note:** The attire for the seminar sessions is casual and comfortable.