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SIXTH DIVISION June 8, 2018

## No. 1-17-1107 2018 IL App (1st) 171107-U

# IN THE APPELLATE COURT OF ILLINOIS FIRST JUDICIAL DISTRICT

ESTATE OF MILLICENT E. MNOOKIN,	)
Deceased, by BARRY MNOOKIN,	)
Independent Executor,	) Appeal from the
	) Circuit Court of
Plaintiff-Appellee,	) Cook County.
	)
V.	)
	)
NORTHWEST COMMUNITY HOSPITAL,	) No. 15 L 11868
an Illinois Corporation,	)
D ( 1 . A . H .	)
Defendant-Appellant,	)
and MIDWEST AMESTHESIA DADTMEDS I TO	.) Honorable
and MIDWEST ANESTHESIA PARTNERS, LTD	
an Illinois Corporation, and SYED AHMED, M.D., Individually; KAREN LEIDER, R.N., Individually;	
BARBARA SLAGER, R.N., Individually,	) Judge Flesiding.
VALARIE LAWRY, R.N., Individually;	)
WOMANCARE, P.C., an Illinois Corporation; and	)
	)
SHERI MERCHANT, M.D., Individually,	)
D C 1	)
Defendants.	)

JUSTICE CONNORS delivered the judgment of the court. Justices Cunningham and Delort concurred in the judgment.

### **ORDER**

¶ 1 *Held:* Certain documents contained in hospital's privilege log were privileged under the Medical Studies Act and therefore not discoverable. We vacate the trial court's order finding hospital in contempt and reverse the trial court's order finding the documents discoverable and not

privileged. We also vacate the trial court's order fining the hospital for civil contempt.

Plaintiff, Barry Mnookin, independent executor of the Estate of Millicent E. Mnookin,  $\P 2$ deceased, filed a medical malpractice and wrongful death action against Northwest Community Hospital (NCH) and other defendants. Plaintiff alleged that after decedent underwent surgery at NCH, she went into cardiac arrest and subsequently passed away. During discovery, plaintiff served written interrogatories and a request for production of documents on NCH. NCH presented a privilege log, asserting a privilege to the listed documents, premised on the Medical Studies Act (Act) (735 ILCS 5/8-2101 et seq. (West 2014)). Plaintiff moved for an in camera inspection of the documents listed in NCH's privilege log, asking the trial court to make a determination on discoverability. After conducting an in camera review of the documents identified in the privilege log, the trial court overruled NCH's claim of privilege under the Medical Studies Act as to 17 of the documents, and sustained NCH's claim of privilege as to 7 of the documents. NCH then moved for a finding of "friendly" contempt, in order to appeal the trial court's ruling on the production of the disputed documents. The trial court entered an order holding NCH in civil contempt pursuant to Illinois Supreme Court Rule 219(c) for its failure to produce the 17 documents in question, and sanctioned NCH \$500. NCH now appeals. For the following reasons, we reverse the trial court's discovery order, vacate the contempt order, and remand for further proceedings.

### ¶ 3 BACKGROUND

¶ 4 On May 13, 2015, the decedent, while under general anesthesia, allegedly suffered a drop in oxygen levels and cardiac arrest during a surgical procedure at NCH. The decedent was taken to the intensive care unit (ICU), and subsequently passed away on May 28, 2015.

¶ 5

anesthesiologist during the decedent's surgery; and other defendants. Plaintiff alleged various acts of negligence by Dr. Ahmed, as an employee, agent, or apparent agent of NCH, during the surgery. Plaintiff sent NCH requests for production of documents, and in response, NCH filed a privilege log, and then later an amended privilege log. In the amended privilege log, NCH identified 24 separate documents (Documents Number 1-24) as privileged and protected under the Medical Studies Act. Document Number 1 was entitled "Quality Management Worksheet Confidential Peer Review Information, Anesthesia and Pain Medicine." Document Number 2 was entitled "Quality Management Worksheet, Confidential Peer Review Information Obstetrics/Gynecology." Document Number 3 was entitled "OB/GYN Quality Improvement Audit Committee Minutes." Documents Number 4, 5, and 6 were entitled "Anesthesia Quality Improvement Audit Committee Minutes." Documents Number 7, 8, and 9 were entitled "NCH Medical Staff Quality Committee Minutes." Document Number 10 was entitled "Sentinel Event Measures of Success Draft Report." Document Number 11 was entitled "Sentinel Event Measures of Success Summary Report." Documents Number 12-16 were entitled "Root Cause Analysis Framework." Document Number 17 was entitled "Patient Safety Event Debriefing Meeting Notes Pursuant to Root Cause Analysis Investigation." Document Number 18 was entitled "Organization Self Report to the Joint Commission." Documents Number 19-23 were entitled "Meeting Notes Pursuant to Root Cause Analysis Investigation." Document Number 24 was entitled "Summary Report to the Joint Commission for Sentinel Event Number 224628." On September 23, 2016, plaintiff filed a motion asking the trial court to conduct an in  $\P 6$ camera inspection of all the documents listed in NCH's amended privilege log. On November 4,

On November 20, 2015, plaintiff filed suit against NCH; Dr. Syed Ahmed, the

2016, the trial court asked NCH to redact the portion of each privileged document for which

NCH claimed privilege. In response, NCH redacted the entire text of each document except for printed headings. On December 5, 2016, a hearing was held on the privileged documents. At that hearing, the trial court stated that it had gone through the "remainder of the documents that defendants are claiming privilege; and in substance, I can agree with most of what it is that they're trying to claim falls under the [A]ct." The trial court stated, "The concerns that I have fall with information that had to have been or should have been contained in medical records of some sort that were then used in support of providing data to the group." The trial court went on to say:

"When I look at these forms and I see under, for example, root cause in some spots, there are places where it's clear that information had to have been given from the medical records, and I want to be sure that those medical records had been tendered to the plaintiff, or where there is an indication of abstract, I want to know those records from which the abstract occurs, those record were given to the plaintiff."

- ¶ 7 The trial court then held a brief recess, and afterward stated that it wanted NCH to provide it with more information, and set a new hearing date.
- ¶ 8 On December 22, 2016, plaintiff requested that NCH produce "all non-privileged documentation regarding any and all morbidity and mortality conferences held regarding [the decedent]." NCH filed a response to the motion that included affidavits from Katie Viggiano, Tiffany Ferguson, Claudia Ronayne, and Dr. Alan Loren, all attesting to the privileged nature of the documents described in the amended privilege log. The contents of these affidavits will be discussed in more detail below, but we will briefly discuss them here.
- ¶ 9 Claudia Ronayne, the Executive Director of Service Excellence of NCH, stated in her affidavit that the Service Excellence Department is the quality department of NCH which is

responsible for overseeing and implementing activities of the hospital relating to quality improvement, peer review, patient safety and outcomes, and accreditation and certification. She stated that her responsibilities include leading the Quality and Patient Safety Committee, which is a committee whose charge is to monitor, initiate, guide, and coordinate organization-wide quality assessment and improvement and patient safety activities. It is an internal quality committee of the hospital formed for the purpose of internal quality control and patient safety. Ronayne also ensures compliance with external regulatory agencies and external reporting, including reporting to the Joint Commission, an independent organization which accredits and certifies health care organizations across the country.

- ¶ 10 Ronayne also stated in her affidavit that she is familiar with the peer review process which takes place within the various departments of NCH. Each medical staff department has a department-specific quality committee to provide a mechanism for monitoring and evaluating the quality and appropriateness of patient care rendered by physicians within the department. Each department has established indicators for peer review by the department-specific quality committee. The Department of Anesthesia has indicators for peer review which are quality screening criteria, and when one is met it triggers the peer review process within the department. The Department of Obstetrics and Gynecology also has indicators for peer review and when one is met, it triggers the peer review process within the department. The indicators for review for both departments were attached to Ronayne's affidavit, and included triggers like death and adverse outcomes.
- ¶ 11 Ronayne further stated in her affidavit that based on the circumstances surrounding the decedent's care, one or more of the indicators for review established by the two departments were met. As a result, this triggered the initiation of a peer review process within each

department and which were conducted by the Anesthesia Quality Improvement Audit Committee and the OB/GYN Quality Improvement Audit Committee, two peer review committees providing a mechanism for monitoring and evaluating the quality and appropriateness of patient care rendered by physicians.

- ¶ 12 Viggiano, a Quality Improvement Resource Specialist in the Department of Service Excellence of NCH, stated in her affidavit that she provides support for Medical Staff Peer Review quality initiatives and activities; performs ongoing reviews of cases and events that meet quality review indicators; monitors monthly reporting for case identification; and monitors the performance of case reviews and support of department-specific quality improvement committees. In her role as a Quality Improvement Resource Specialist, she assembles information and prepares data at the direction and for the use of the OB/GYN Quality Improvement Audit Committee through the creation of Quality Management Worksheets. Viggiano stated that the Medical Staff Quality Committee is another committee of NCH that is an internal quality committee formed for the purpose of internal quality control and patient safety. The committee has the authority to conduct internal review and investigation of incidents relating to peer review, quality and patient safety, and medical staff education.
- ¶ 13 Ferguson stated in her affidavit that at the time of the incident, she was a Quality Improvement Resource Specialist in the Department of Service Excellence at NCH. In that role, she provided support for Medical Staff Peer Review quality initiatives and activities, performed ongoing reviews of cases and events that met quality review indicators, monitored monthly reporting for case identification, and monitored the performance of case reviews and support of department-specific quality improvement committees. In her role as Quality Improvement Specialist, she assembled information and prepared data at the direction of the Anesthesia

Quality Improvement Audit Committee through the creation of Quality Management Worksheets.

- ¶ 14 Dr. Loren, NCH's Chief Medical Officer, stated in his affidavit that he was a member of the Quality Committee of the Board of Directors of NCH at the time of the incident, as well as a member of the Quality and Patient Safety Committee of NCH. Dr. Loren stated that he was authorized to direct the performance of root cause analysis investigations of patient care, which are done for the purpose of improving the quality of patient care and reducing the risk of similar events occurring in the future.
- ¶ 15 On January 20, 2017, the court held another hearing regarding the privileged documents. Defense counsel argued that once the privilege was established for the documents under the Act, all information, statements, interviews, or anything contained in those documents is afforded the protection of the Act. Defense counsel noted that he had provided the affidavits of individuals that averred those documents were prepared at the request of and for the use of the anesthesia quality committee and the OB/GYN Quality Committee.
- ¶ 16 The trial court stated that it "wanted to be sure that what defendants are not doing in these cases is taking information that is in a medical record, generating some piece of paper and giving it to the peer review and then not disclosing the information to the plaintiff saying we have a privilege, and we used this information and you can't have it." Defense counsel argued that was not the standard, stating, "The documents we have provided to your Honor for review are notes taken and the framework documents taken during the root cause analysis meetings and discussions that occurred during those meetings and the things that people said during those meetings, which is the entire purpose of the Act, so which is to encourage frank discussion among peers about what happened, what does everybody remember, and that's the whole

purpose of the Act." The trial court stated that it would "overrule the privilege, and you can bring your motion for [Illinois Supreme Court Rule] 308(a) language."

- ¶ 17 On February 10, 2017, another hearing was held in this matter. Defense counsel stated that after the last hearing, plaintiff's counsel agreed to submit a list of any of the documents that plaintiff conceded was privileged. Plaintiff's counsel then submitted a list identifying Documents Number 3-9, which represented the meeting minutes from the quality control meetings that were held on this matter.
- ¶ 18 On March 10, 2017, defense counsel asked the trial court to hold him in friendly contempt, arguing that it was the most expeditious way to get the issue of privilege to this court. The trial court responded, "The way I've been handling it lately is instead of the friendly contempt, which the Appellate Court does not like, they don't like friendly contempt, I've been finding that the defendant is willful and contumacious and enter a \$100 per day sanction. This is a[n] [Illinois Supreme Court Rule] 219(c) sanction as opposed to a finding of contempt." The trial court stated, "So I'm finding willful and contumacious behavior for failing to obey the motion to compel under 219(c). I'm entering a \$100 a day sanction against you to compel you and coerce you to comply."
- ¶ 19 On April 7, 2017, the trial court entered an order stating that due to NCH's refusal to produce the documents in question, the court would hold NCH in civil contempt pursuant to Illinois Supreme Court Rule 219(c) for failure to comply with the orders entered on February 10, 2017, and March 10, 2017. The trial court reduced the daily sanction entered on March 10, 2017, from \$100 per day to \$500 total, and "that amount shall be purged upon the production of documents within 35 days." NCH then filed a notice of appeal pursuant to Illinois Supreme Court Rule 304(b)(5) (eff. Left off), appealing the trial court's April 7, 2017, order holding NCH

in civil contempt for failing to produce Documents Number 1-2 and 10-24 of its amended privilege log.

- ¶ 20 ANALYSIS
- ¶ 21 On appeal, NCH contends that under the plain language of the Medical Studies Act, NCH's amended privilege log, Documents Number 1-2 and 10-24 are privileged and protected from discovery in their entirety. Plaintiff responds that the trial court properly ruled that the documents in question were not exempt from discovery by a purported privilege under the Medical Studies Act. The Medical Studies Act provides in pertinent part:
  - ¶ 22 "All information, interviews, reports, statements, memoranda, recommendations, letters of reference or third party confidential assessments of a health care practitioner's professional competence, or other data of \*\*\* committees of licensed or accredited hospitals or their medical staffs, including Patient Care Audit Committees, Medical Care Evaluation Committees and Executive Committees, or their designees (but not the medical records pertaining to the patient), used in the course of internal quality control or of medical study for the purpose of reducing morbidity or mortality, or for improving patient care \*\*\* shall be privileged, strictly confidential and shall be used only for medical research, increasing organ and tissue donation, the evaluation and improvement of quality care, or granting, limiting or revoking staff privileges or agreements for services \*\*\*." 735 ILCS 5/8-2101 (West 2016).
- ¶ 23 Section 8-2102 of the Act provides that such privileged material "shall not be admissible as evidence, nor discoverable in any action of any kind in any court." 735 ILCS 5/8-2102 (West 2016). The purpose of the Act is to "encourage candid and voluntary studies and programs used

to improve hospital conditions and patient care or to reduce the rates of death and disease." *Niven v. Siqueria*, 109 Ill. 2d 357, 366 (1985). The Act is premised on the belief that, absent the privilege, physicians might be reluctant to sit on peer review committees and engage in frank evaluations of their colleagues. *Roach v. Springfield Clinic*, 157 Ill. 2d 29, 40 (1993).

- However, the Act was "never intended to shield hospitals from potential liability." ¶ 24 Anderson v. Rush-Copley Medical Center, Inc., 385 Ill. App. 3d 167, 174 (2008). " '[N]ot every piece of information a hospital staff acquires is nondiscoverable, even if it is acquired by a peerreview committee.' "Frigo v. Silver Cross Hospital & Medical Center, 377 Ill. App. 3d 43, 65 (2007) (quoting Giangiulio v. Ingalls Memorial Hospital, 365 Ill. App. 3d 823, 835 (2006)). The Act protects documents which arise from the workings of a peer review commits and "which are an integral part, but not the result, of the peer-review process." Toth v. Jensen, 272 Ill. App. 3d 382, 385 (1995). Information generated prior to the commencement of the peer review process but later disclosed to a peer review committee is not privileged under the Act. Grandi v. Shah, 261 Ill. App. 3d 551, 556 (1994). The Act "protects against disclosure of the mechanisms of the peer-review process, including information gathering and deliberations leading to the ultimate decision rendered by the peer-review committee, but does not protect against the discover of information generated before the peer-review process begins or information generated after the peer-review process ends." Pietro v. Marriott Senior Living Services, Inc., 348 Ill. App. 3d 541, 549 (2004).
- ¶ 25 The burden of establishing a privilege under the Act is on the party seeking to invoke it, which is NCH in this case. *Ardisana v. Northwest Community Hosp., Inc.*, 342 Ill. App. 3d 741, 746 (2003). This burden may be met by submitting the materials alleged to be privileged for an *in camera* inspection, or by submitting affidavits setting forth facts sufficient to establish the

applicability of the privilege to the particular documents being withheld. *Ekstrom v. Temple*, 197 Ill. App. 3d 120, 127 (1990). Whether a discovery privilege applies is a matter of law, subject to *de novo* review. *Webb v. Mt. Sinai Hospital & Medical Center of Chicago*, Inc., 347 Ill. App. 3d 817, 825 (2004). However, "whether specific materials are part of an internal quality control or a medical study is a factual determination, which will not be reversed on review unless it is against the manifest weight of the evidence." *Anderson*, 385 Ill. App. 3d at 174.

- ¶ 26 In the case at bar, NCH submitted several affidavits. NCH also submitted the documents in question for *in camera* inspection by the trial court. Upon review of the submitted affidavits and the documents in question, which were filed under seal, we find that NCH met its burden of proof to establish the applicability of the Medical Studies privilege to the documents in question. We will now discuss each of those documents in turn.
- ¶ 27 Quality Management Worksheets
- ¶ 28 The first two documents at issue (Document Numbers 1-2) are entitled: "Quality Management Worksheet, Confidential Peer Review Information, Anesthesia and Pain," and "Quality Management Worksheet, Confidential Peer Review, Obstetrics/Gynecology." This court examined similar documents under seal in *Ardisana*, a case that also involved NCH, and found that a quality management worksheet prepared for the surgical audit committee and a quality management worksheet prepared for the anesthesia department quality audit committee, both constituted privileged documents under the Act. *Ardisana*, 342 III. App. 3d at 748. Specifically, this court found that "each of the documents establishes, by its own content, that it served an integral function in the peer-review information-gathering and decision-making progress." *Id.* The court found that it was clear from the quality management/improvement worksheets' content that "they were authored for the use of a peer-review committee and are thus

entitled to protection from disclosure." *Id.* In making its decision, this court noted that NCH had provided the affidavit of its risk manager, which stated that the documents in question were generated in the process of investigations by the general surgery quality improvement audit and anesthesia quality improvement committees, were prepared solely for those two committees, and were used exclusively by those two committees. *Id.* The court noted that "[w]hen the facts within an affidavit are not contradicted with a counteraffidavit, they must be taken as true." *Id.* 

- ¶ 29 Similarly here, we have reviewed the two quality control worksheets, and the accompanying affidavits of Tiffany Ferguson, who authored the first document, and Katie Viggiano, who authored the second document. We conclude that these two worksheets served an integral function in the peer review information-gathering and decision-making progress.
- ¶ 30 According to Ferguson's affidavit, the Quality Improvement Resource Specialist at the time, the Anesthesia Quality Improvement Audit Committee is the peer review committee specific to the Department of Anesthesia, and it provides a mechanism for monitoring and evaluating the quality and appropriateness of patient care. Ferguson stated that she was familiar with certain peer review activities that took place as a result of the care of the decedent, and that a Department of Anesthesia peer review began shortly after the death of decedent on May 28, 2015. Ferguson stated that the peer review was triggered by decedent's death as meeting one of the "established indicators for review by the Anesthesia Quality Improvement Audit Committee." Ferguson stated that the document in question was "prepared by me at the direction of and for the exclusive use of the Anesthesia Quality Improvement Audit Committee."
- ¶ 31 Katie Viggiano, a Quality Improvement Resource Specialist at NCH, stated in her affidavit that she authored the second document in the amended privilege log, entitled "Quality Management Worksheet, Confidential Peer Review, Obstetrics/Gynecology." She stated that the

OB/Gyn Quality Improvement Audit Committee is the peer review committee specific to the Department of Obstetrics and Gynecology. The Audit Committee also directs and empowers one or more individuals to assemble information about the patient care events. Viggiano stated that she assembles information and prepares data at the direction and for the use of the Audit Committee through the creation of quality management worksheets. Viaggiano stated that the peer review was triggered by the decedent's death as meeting one of the established indicators for review by the Audit Committee.

- ¶ 32 We find, based on the information contained in these affidavits, and on our own review of the first two documents on NCH's amended privilege log, that NCH has met its burden of proof to show that the quality management worksheets were authored for the use of peer-review committees and are thus entitled to protection from disclosure. See *Ardisana*, 342 Ill. App. 3d at 749.
- ¶ 33 Joint Commission Documents
- ¶ 34 The next documents at issue in NCH's amended privilege log that we will discuss are the joint commission documents (Documents Number 10, 11, 18, and 24). Document 10 is entitled "Sentinel Event Measures of Success Draft Report," Document 11 is entitled "Sentinel Event Measures of Success Summary Report," Document 18 is entitled "Organization Self Report to the Joint Commission," and Document 24 is entitled, "Summary Report to the Joint Commission for Sentinel Event Number 224628."
- ¶ 35 In support of its claim of privilege, NCH submitted the affidavit of Claudia Ronayne, the Executive Director of Service Excellence of NCH. Ronayne stated that the Service Excellence Department Is the quality department of NCH which is responsible for overseeing and implementing activities of the hospital relating to quality improvement, peer review, patient

safety, and accreditation and certification. Ronayne stated that her predecessor was Tricia Elliott, who held the position during the incident in question. Ronayne stated that she was familiar with the file maintained by the Service Excellence Department which concerns the investigation of the care rendered to the decedent. Ronayne stated that NCH is accredited by the Joint Commission. Ronayne noted in her affidavit that the Joint Commission adopted a Sentinel Event Policy in 1996 to help hospitals that experience serious adverse events improve safety and learn from those sentinel events. The purpose of reporting a sentinel event to the Joint Commission is to prevent similar patient safety events in the future and to improve the quality of care. Ronayne averred that the reporting of an event to the Joint Commission by NCH is within the scope of the Quality and Patient Safety Committee. Ronayne stated that she was familiar with the report made to the Joint Commission by Tricia Elliott. Ronayne indicated that Document Numbers 10, 11, 18, and 24 were generated by Elliott pursuant to the authority granted to her and her staff by the Quality and Patient Safety Committee. Ronayne stated: "Document 18 is the initial report made to The Joint Commission on May 15, 2015; Document 24 is the Summary Report to the Joint Commission; Document 10 is a draft of Ms. Elliott's summary report to the Joint Commission; and Document 11 is a follow up Summary Report to The Joint Commission."

¶ 36 After reading Ronayne's affidavit and reviewing the sealed documents in question, we find that they are not discoverable. In *Niven v. Sequeria*, 109 Ill. 2d 357, 362 (1985), our supreme court addressed the issue of whether the Joint Commission had to produce certain documents including, "all other documents, records and other papers and instruments of writing regarding or relating to Northwestern Memorial Hospital." Northwestern and the Joint Commission objected on the basis of the Act. Our supreme court noted that the purpose of the Act is to encourage candid and voluntary studies and programs used to improve hospital

conditions and patient care or to reduce the rates of death and disease. *Niven*, 109 Ill. 2d at 366. Our supreme court found that "allied medical societies" listed in the Act can "only refer to those medical societies which are closely related to the purposes of the Act, *i.e.*, those medical societies that engage in studies or programs designed to further the purposes of the Act." *Id.* Our supreme court found that a common understanding of the term "medical society" would "certainly include the Joint Commission, which is, as its name implies, a joint undertaking of several established medical societies." *Id.* The court found that the materials sought by the plaintiffs were gathered "as part of a program designed to improve quality control and patient care," and that therefore "the materials fall under the protection of the Act." *Id.* at 367.

- ¶ 37 Likewise in the case at bar, we find that these Joint Commission documents are protected under the Act, because "the legislature intended the disclosure of confidential materials to the Joint Commission to be an activity protected by the confidentiality guarantees of section 8-2101 [of the Act]." *Id.* at 367-68.
- ¶ 38 Root Cause Analysis Documents
- ¶ 39 The final group of documents at issue are the root cause analysis documents, which include Document Numbers 12-16, which are entitled, "Root Cause Analysis Framework," Document Number 17, entitled "Patient Safety Event Debriefing Meeting Notes Pursuant to Root Cause Analysis Investigation," and Document Numbers 19-23, entitled, "Meeting Notes Pursuant to Root Cause Analysis Investigation." Ronayne stated in her affidavit that she and other members of the Service Excellence Department are responsible for conducting root cause analysis investigations of specific patient cases in order to investigate opportunities for quality improvement, to identify patient safety issues, and to make recommendations for further improvement based on the findings. Ronayne explained that a root cause analysis identifies

causal factors of the adverse outcome or variation in care and why they occurred, focusing primarily on systems and processes. By identifying the root cause of an adverse event, patient care is improved and recurrence is eliminated or mitigated. Ronayne stated that pursuant to NCH's quality improvement process, the decedent's care was identified as an event which necessitated a root cause analysis and Dr. Alan Loren, chief medical officer and as a member of the Quality and Patient Safety Committee, authorized Tricia Elliott and her department to initiate a root cause analysis investigation, which began on May 14, 2015, a day after the decedent's surgery. Ronayne stated that Tricia Elliott and another member of her department, Bridget Bucholz, were designated gather information regarding the incident and conduct a root cause analysis investigation. Ronayne stated that documents 17, 19, 20, 21, 22, and 23 are the notes that Bridget Bucholz took during meetings she conducted pursuant to this investigation on May 14, May 18, May 19, May 20, and June 10, 2015. A review of these sealed documents reveals that those are indeed her notes from those meetings. Ronayne stated that documents 12-16 were generated by Bucholz to detail the investigation, deliberations, analysis and conclusions of the root cause analysis investigation. A review of those sealed documents reveals the same. Ronayne stated that the root cause analysis investigation and meetings were performed in the course of internal quality control as part of NCH's quality improvement process.

¶ 40 Dr. Loren, the Chief Medical Officer of Northwest Community Hospital, stated in his affidavit that he was a member of the Quality Committee of the Board of Directors of NCH at the time of the incident, as well as a member of the Quality and Patient Safety Committee of NCH. Dr. Loren stated that he was authorized to direct the performance of root cause analysis investigations of patient care, which are done for the purpose of improving the quality of patient care and reducing the risk of similar events occurring in the future. Dr. Loren stated that on May

- 14, 2015, he was advised of the occurrence with decedent. Attached to his affidavit was a memo dated May 14, 2015, directing Tricia Elliot and her department to perform a full root cause analysis investigation into the event that occurred involving the decedent.
- ¶ 41 The express language of the Act states that a privilege applies to "all information, interviews, reports, statements, memoranda, recommendations, letters of reference or other third party confidential assessments of a health care practitioner's professional competence, or other data of \*\*\* committees of licensed or accredited hospitals or their medical staffs \*\*\*, or their designees (but not the medical records pertaining to the patient), used in the course of internal quality control or of medical study for the purpose of reducing morbidity or mortality, or for improving patient care \*\*\*." 735 ILCS 5/8-2101 (West 2014). The purpose of the Act "is to ensure that members of the medical profession will effectively engage in self-evaluation of their peers in the interest of advancing the quality of health care." *Roach*, 157 Ill. 2d at 40. Here, we find that these root cause analysis documents fall squarely within the express language of the Act and the purpose of the Act, as the documents were generated by designees of the Quality and Patient Safety Committee, in the course of internal quality control for the purpose of reducing morbidity or mortality, or for improving patient care.

### ¶ 42 Trial Court's Concerns

¶ 43 We briefly address the trial court's comments that were made during the hearings on this issue of the privilege log. During the January 20, 2017, hearing the trial court stated, "I'm talking not about the actual piece of paper, but the information that's contained therein, which, obviously, in my opinion was created before the peer review occurred." According to Viggiano and Ferguson, the peer review began shortly after the decedent's death on May 28, 2015. Our review of the sealed documents does not reveal any peer review documents that were generated

before May 28, 2015. There are, however, root cause analysis investigation documents that were generated before that date. Ronayne stated in her affidavit that the root cause analysis investigation began on May 14, 2015, a day after the decedent's surgery. Dr. Loren similarly stated in his affidavit that he was advised on May 14, 2015 of an occurrence on May 13, 2015, involving decedent's care, and that he ordered the root cause analysis investigation. Accordingly, there are certainly documents in the privilege log that were generated before the peer review process began, however, as discussed above those documents are privileged, as they fall squarely within the purview of the Act where they were generated by designees of the Quality and Patient Safety Committee, in the course of internal quality control for the purpose of reducing morbidity or mortality, or for improving patient care. 735 ILCS 5/8-2101 (West 2014).

- Also during the January 20, 2017, hearing the trial court stated it "wanted to be sure that what defendants are not doing in these cases is taking information that is in a medical record, generating some piece of paper and giving it to the peer review and then not disclosing the information to the plaintiff saying we have a privilege, and we used this information and you can't have it." It also stated, "my concern is, and I think I articulated it before, is that if the information that is in the medical records is missing, observations, discussions between medical personnel, that was only disclosed in the peer review, then the plaintiff can't even begin to ask those questions. That's a problem." The court further stated, "if medical records don't contain information that somehow somebody then went to the peer review and disclosed, that information was not generated in my opinion for purposes of the peer review, and that is what is being hidden from the plaintiff, and that is not what the case law sustains."
- ¶ 45 We believe that through these statements the trial court was attempting to express the same concerns expressed in Roach that simple act of furnishing a peer review committee with

earlier-acquired information would not be sufficient to cloak that information with the statutory privilege, otherwise a hospital would be able to effectively insulate from disclosure virtually all adverse facts known to its medical staff, except for those matters actually contained in the patient's medical records. Roach, 157 Ill. 2d at 41-42. However, after careful examination of the affidavits and their accompanying exhibits, as well as the sealed documents themselves, there is nothing to suggest that NCH furnished a peer review committee with earlier-acquired information in order to hide that information. Rather, it is evident that an internal investigation was launched by peer review committees after the decedent's surgery because the incident met certain triggering criteria. The documents in question fall squarely within the Act's description of privileged documents, which include "all information, interviews, reports, statements, memoranda, recommendations, letters of reference or other third party confidential assessments of a health care practitioner's professional competence, or other data of \*\*\* committees of licensed or accredited hospitals or their medical staffs \*\*\*, or their designees (but not the medical records pertaining to the patient), used in the course of internal quality control or of medical study for the purpose of reducing morbidity or mortality, or for improving patient care \*\*\*." 735 ILCS 5/8-2101 (West 2014).

¶ 46 Moreover, we note that plaintiff has received the decedent's medical records, and that "not only do medical malpractice plaintiffs have full and complete access to their own records, but they can also depose all persons involved in their treatment and engage experts to give opinions as to the quality of care received. Therefore, the denial of this information to such plaintiffs should have little impact on their ability to maintain their cause of action." *Jenkins v.* Wu, 102 Ill. 2d 468, 479 (1984).

- ¶ 47 As a final matter, we note that the "results" of the peer review process are not privileged. See *Ardisana*, 742 Ill. App. 3d at 747. Results of a peer review committee "take the form of ultimate decisions made or actions taken by that committee, or the hospital, and include the revocation, modification or restriction of privileges, letters of resignation or withdrawal, and the revision of rules, regulations, policies and procedures for medical staff." *Id*. "The recommendations and internal conclusions of peer-review committees, which may or may not lead to those results, *are not discoverable*." *Id*. The only issue before us is whether certain documents in the privilege log are privileged under the Act, and we have determined that they are privileged. Any further inquiries into peer review results, names of committee members, or other matters pertaining to this cause of action, we presume will take place on remand.
- ¶ 48 CONCLUSION
- ¶ 49 For the foregoing reasons, we reverse the trial court's discovery order, vacate the contempt order, and remand for further proceedings.